

Milnrow Cricket Club - Complaints Procedure

All complaints regarding the behaviour of members should be submitted in writing to the Secretary. The Committee will meet to hear the complaint within 14 days of a complaint being lodged. The Committee has the power to take appropriate disciplinary action including the termination of membership (please refer to footnote).

The outcome of a disciplinary hearing should be notified in writing to the person who lodged the complaint and the member against whom the complaint was made within 5 days of the hearing.

Junior Section Complaints Procedure

All complaints must in the first instance be discussed with the team manager or coach of the age group concerned.

Should this not prove satisfactory, the complaint should be submitted in writing to the Cricket Secretary (Garreth Brown).

The Junior Committee will meet to hear complaints within 7 days of a complaint being lodged. The complaint will be fully investigated and where possible dealt with by the Junior Committee.

Should the complaint be of a serious nature, the Junior Committee may reserve the right to refer the complaint and the details and results of any investigation to the Main Committee for appropriate action as contained in the main complaints procedure above.

All complaints relating to child welfare issues should be first discussed with one of the Child Welfare Officers (details of which are on the Junior Notice Board in the pavilion). The Child Welfare Officers will then take the issue through the procedure set out by the ECB Child Welfare Policy.

Footnote

Options available to the Committee as laid out in the Club's constitution:

SUSPENSION OF MEMBERS

- a. If at any time the committee considers that the interests of the club require it they may suspend the membership of any member of the club for a period not exceeding 42 days by sending him written notice of such suspension by first class post addressed to his last known home address.
- b. Any suspension of membership will take effect on the next day after posting of the notice referred to in (a) above.
- c. During the period of suspension the suspended member shall not be entitled to any benefits or privileges of membership.

EXPULSION OF MEMBERS

- a. If at any time the committee considers that any member has offended against the rules of the club or that his conduct, in the opinion of the committee, is such as to render him unfit for membership of the club the committee must invite such member to withdraw from the club, by letter sent by first class post addressed to such member at his last known home address, specifying the time before which the withdrawal should be made and such time shall be 14 days from the date of posting of the said letter.
- b. If the member concerned does not withdraw, the committee may expel the member.
- c. Before any member is expelled the secretary must give him not less than seven days written notice to attend a meeting of the committee, setting out in writing the complaints made against him.
- d. No member may be expelled unless:
 - i. He is first given the opportunity of appearing before the committee and answering the complaints made against him and
 - ii. A majority of the committee then present vote in favour of his expulsion.